

World Class Speech Service  
Phone: 917-715-0764

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**Our Services**

View some of our great services to help you start speaking better.

**About Us**

Learn more about us and our staff that are helping you speak better.

**Testimonials**

See what our clients are saying about World Class Speech Services.

**About Us**

Dawn Cotter-Jenkins is the principal owner of World Class Speech Services a speech consulting business which was established in 2000 and is located in Queens, NY. Ms Cotter-Jenkins is a New York State licensed Speech-Language Pathologist and her private practice specializes in accent modification and professional speech training.

**Latest News**

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**The Future Presents - Yes**, Jan 27th 2012  
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A woman's tinnitus begins bothering her at work. She...

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Quote of The Day:  
"If you tell people where to go, but not how to get there, you'll be amazed at the results." - George S. Patton

www.brainyquote.com  
www.brainyquote.com

Ms. Cotter-Jenkins holds a Master's degree in Speech-Language Pathology and Audiology from New York University and holds the Certificate of Clinical Competence from the American Speech-Language-Hearing Association (ASHA). She received her bachelor's degree in Linguistics with undergraduate study at the State University of New York at Stony Brook. Ms. Cotter-Jenkins is certified in the Compton Pronunciation of English as a Second Language Program. She is also trained in American Sign Language and both German and French.

Ms. Cotter-Jenkins started her career teaching speech in New York City public and private schools. She has presented seminars and courses on communication skills at the State University of New York at Stony Brook, Queensborough Community College and York College. She is currently an adjunct assistant professor at Bronx Community College and CUNY Lehman College.

She served on the executive board of the Corporate Speech Pathology Network ([www.corspan.org](http://www.corspan.org)) and is a certified member in good standing of the American Speech-Language and Hearing Association and NY State Speech-Language and Hearing Association ([www.NYSSLHA.org](http://www.NYSSLHA.org)).

**DEVOTED. COMMITTED. DISTINGUISHED.**

Her work is not only one of passion but also of personal triumph. Ms. Cotter-Jenkins was born in England and grew up in Trinidad until she was school age, and then returned back to England. Upon her arrival in the United States from England as a young adult, she felt the limitations of communication barriers. Related experiences motivated her to modify her own speech style in order to move beyond this barrier and toward her dreams. What was her motivation is now her passion and competitive advantage.

Today, she uses innovative speech training methods to ensure a client's personal success. She is driven to find creative ways to re-cast conventional solutions that accommodate her clients lifestyles. Training techniques incorporate video taping, CD-ROM and web-based programs for speech improvement and accent modification. She was awarded the Caribbean American Chamber of Commerce and Industry "2005 Business Visionary" Award and in April the 2006 Entrepreneur of the Year Award.

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World Class Speech Services provides quality individually tailored speech improvement services for personal and professional growth along with great customer support - a combination that can't be beat! Through commitment, experience, and expertise we have established a business relationship with our customers that will last a lifetime!

Call Dawn Cotter Jenkins of World Class Speech Services today at 917-715-0764.

## Our Services

### Verbal Presentation

Communication is the foundation for all relationships both personal and professional. We provide individual and group programs to address a variety of communication needs.

- Does the way you speak draw attention away from your message too often?
- Do you find yourself repeating what has been said due to misunderstandings?
- Do you feel the way you talk is holding you back from your dream job or career advancement?

If you answered “yes” to any of these questions you will benefit from services provided by World Class Speech Service. You can:

- Learn to express yourself clearly in both social and professional situations.
- Improve your ability to present your personal skills and your business services or products.
- Increase your communication skills with co-workers, employees and supervisors.
- Individual or group services are available.

Call or write for a FREE consultation! 917-715-0764

### Accent Modification

The way you speak reflects who you are in many ways. Your cultural identification is often expressed in your speech. In certain situations an accent is an asset to connect with people and create interpersonal relationships. Other times your accent may negatively affect the ability of others to fully understand what you are trying to communicate. You can modify the way you speak and learn how to “code switch” more effectively.

Whether you have a regional dialect or a foreign accent we custom tailor proven successful programs to meet your individual needs as specified through an in depth assessment. Training is enhanced through the use of the Compton P-ESL method and additional programs, as necessary. A before and after speech sample will reveal your progress with a careful analysis of your skill level at each point. Modifying your accent takes hard work and dedication. Clients are provided with training materials which include workbooks, software, CD-ROM and related materials. Students who attend all the appropriate sessions in a timely manner and practice consistently can expect to experience a 50% or more change in their accent or dialect.

Call for your FREE initial consultation! 917-715-0764

### Business and Corporate Services

Businesses benefit from services to improve employee productivity through customer service, interpersonal communication between co-workers and on-the-job related verbal tasks.

Group sessions can be given on communication skills, listening skills and presentation skills. Individual needs of employees can be addressed on topics such as voice use, telephone etiquette, verbal assertiveness for supervisors or other speech and hearing related problems